SERVICES TO BUSINESS

LEGISLATIVE LIBRARY
WITHDRAWN
Alberta
ADVANCED EDUCATION
LIBRARY

Alberta
INDUSTRY AND COMMERCE

# TABLE OF CONTENTS


FOREWORD

FINANCIAL ASSISTANCE PROGRAMS ..... 3

(1) General Financial Assistance Programs ..... 3

(2) Specific Industry Financial Assistance Programs ..... 5

(3) Export Financial Assistance Programs ..... 7

INFORMATION AND RESEARCH SERVICES ..... 9

(1) Industry and Commerce ..... 9

(2) Agriculture ..... 12

(3) Natural Resources ..... 14

(4) Tourism ..... 16

(5) Transportation ..... 17

MARKETING SERVICES ..... 18

MANAGEMENT SERVICES ..... 20

MANPOWER AND LABOUR SERVICES ..... 21

HEALTH AND SOCIAL SERVICES ..... 22

EDUCATION SERVICES ..... 24

INDEX ..... 25

# FOREWORD

The following is a directory of services provided to business by the Alberta and Federal Governments. It is hoped this directory will assist people who are involved in manufacturing and commercial enterprises. Only government branches and programs which offer direct services and information to business are included. All regulatory, licensing, control, and inspection functions are omitted.

A brief description accompanies each service or program. The mailing address is provided to assist the interested person in contacting the appropriate government branch.

If further assistance is required regarding this guide, please contact:

Economic Research and Analysis Branch
Alberta Industry and Commerce
1629 - Centennial Building
Edmonton, Alberta. T5J 0H4
Phone: 424-1127

# FINANCIAL ASSISTANCE

## (1) General Financial Assistance Programs

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Agricultural Development Corp. | Loans may be made to primary producers, agricultural industries or associated businesses from the $50 million Agricultural Development Revolving Fund for the purposes of establishing or maintaining the family farm unit and developing and maintaining viable secondary agricultural industries. | Resident of Alberta or in the case of a partnership or company, not more than 20% ownership or beneficial interests can be accorded to non-residents. | Alberta Agricultural Development Corp.<br>Farm and Rural Resource Development<br>Alberta Agriculture<br>7th Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8<br>or<br>Local District Agriculturist |
| Alberta Opportunity Company | Objective is to promote development of resources, general growth and diversification of the Alberta economy. Direct loans or guarantee of loans for capital and inventory financing are available from a $50 million Alberta Opportunity Fund. No loan or guarantee may exceed $500,000. Business management counselling is also available. | Priority given to Albertans, small businesses, rural centres, job-creating projects, research and development, promotion of marketing and export potential, enhancement of tourist potential, provision of employment and business experience for Alberta students, and encouragement of local development corporations. | Alberta Opportunity Company<br>Head Office, P.O. Box 1630<br>Ponoka, Alberta<br>Branch Offices:<br>1721 Centennial Building<br>10015 - 103 Avenue, Edmonton, Alberta<br>or<br>902 John J. Bowlen Building<br>620 - 7th Avenue S.W., Calgary, Alberta |
| Canada Development Corporation (C.D.C.) | Objective is to help develop and maintain strong Canadian-controlled and Canadian managed corporations. Invests in the equity of existing corporations in high-growth areas with some degree of risk and with the potential for international market development. | Industries considered to be of greatest potential and importance to Canada's future economic development. | Canada Development Corporation<br>901 - Varette Building<br>130 Albert Street<br>Ottawa, Ontario. K1P 5G4<br>or<br>Canada Development Corporation<br>636 - Burrard Street<br>Vancouver 1, British Columbia. |
| General Adjustment Assistance Program (GAAP) | To assist companies injured by the Kennedy Round tariff changes, companies in the textile and footwear business, and companies encountering access problems to foreign markets due to import surtax or other such actions by foreign governments. Assistance in the form of loans, guarantee of loans and paying of fees to external consultants. | Canadian incorporated companies in general; footwear and textile industries in particular. | Program Office<br>General Adjustment Assistance Bldg.<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Industrial Design Assistance Program (IDAP) | To improve the quality of Canadian product design. Assistance is provided to 50% of the operating and administrative costs relating to the design activity. | Canadian companies that have the requisite capabilities and resources to undertake design and development work. | IDAP Program Office<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Industrial Development Bank (I.D.B.) | To help finance Canadian businesses where required financing is not available from other sources on reasonable terms and conditions. No limit on term loans. Management consulting services are available.<br>*Recently announced, The Industrial Development Bank will be combined with the Counselling Assistance to Small Enterprize program (CASE) to be part of a new program to be entitled the Industrial Bank and Development Agency (IBDA)* | Most Canadian companies, but particular consideration is given the financial needs of small companies. | Industrial Development Bank<br>500 Canada Trust Building<br>Edmonton, Alberta. T5J 0P6<br>or<br>Industrial Development Bank<br>404 - 6 Avenue S.W.<br>Calgary, Alberta. T2P 0R9<br>or<br>Industrial Development Bank<br>740 - 4 Avenue S.<br>Lethbridge, Alberta. T1J 0N9<br>or<br>Industrial Development Bank<br>10104 - 101 Avenue<br>Grande Prairie, Alberta. T8V 0Y3<br>or<br>Industrial Development Bank<br>202 Ming Building<br>4909 Gaetz Avenue<br>Red Deer, Alberta. T4N 4A7 |
| Industrial Research Assistance Program (IRAP) | Assistance in the form of grants, intended primarily for relatively long-term applied research and development. Grants up to 50% for payment of salaries of R & D staff. | Canadian incorporated companies. | The Secretary<br>NRC Committee on Industrial Research Assistance<br>National Research Council of Canada<br>Montreal Road<br>Ottawa, Ontario. K1A 0R6 |

# FINANCIAL ASSISTANCE

## (1) General Financial Assistance Programs (Continued)

| Branch / Program | Description | Availability | Address |
|---|---|---|---|
| Industrial Research and Development Incentive Act (IRDIA) | To encourage expansion of scientific research and development. Grants of 25% of capital expenditures and certain current expenditures on R & D. | Taxable corporations incorporated in and carrying on business in Canada. | IRDIA program Office<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| National Design Program | To improve product design. Sponsor programs to make industry and the public aware of good design. Financial assistance available for educational purposes, design development and certain design research. | Any Canadian group, institution or corporation. | "Design Canada"<br>Department of Industry,<br>Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Program for Advancement of Industrial Technology (PAIT) | To help industry upgrade its technology and innovation activity by sharing up to 50% of the project cost including the cost of fabricating special test equipment and prototypes. | Companies incorporated in Canada. | PAIT Program Office<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Program to Enhance Productivity (PEP) | To improve productivity of companies by encouraging companies to undertake intensive studies which have potential to lead to high productivity improvement. Grants up to $50,000 or up to 50% of approved feasibility study costs. | Canadian companies engaged in manufacturing. | PEP Program Office<br>Department of Industry,<br>Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Regional Development Incentives Act (RDIA) | To encourage establishment and expansion of manufacturing and processing facilities. Cash grants are available based on capital investment in the operation and the number of jobs created. | Anyone establishing or expanding a manufacturing or processing facility. | Incentives Division<br>Department of Regional Economic Expansion<br>Lord Elgin Plaza Building<br>66 - Slater Street<br>Ottawa, Ontario. K1A 0M4<br>or<br>Director<br>Department of Regional Economic Expansion<br>10621 - 100 Avenue<br>Edmonton, Alberta, T5J 0B3 |
| Small Business Loans Program | To assist small businesses obtain term credit from the chartered banks under a Federal Goverment guarantee of loans to a maximum of $25,000 made by an approved lender. | Canadian companies with gross revenue under $500,000. | Chief<br>Guaranteed Loans Administration<br>Department of Finance<br>Lord Elgin Plaza Building<br>66 - Slater Street<br>Ottawa, Ontario. K1A 0M4<br>or<br>Any chartered bank |
| Treasury Branches | Provides loan services for a multitude of puposes to a broad cross-section of the population individually or in business enterprises. | Individuals and Business Enterprises | Head Office<br>Treasury Branches<br>9912 - 107 St.<br>Edmonton, Alberta, T5J 2N6<br>or<br>79 Branches throughout the Province of Alberta |

# FINANCIAL ASSISTANCE

## (2) Specific Industry Financial Assistance Programs

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Automotive Adjustment Assistance Program (AAA) | To assist expansion and re-equipment of automotive industry suppliers. Loans are on a "lender-of-last resort" basis at the current rate of interest. | Manufacturers of original automotive equipment parts and suppliers of materials, accessories and tooling used as original equipment in automobiles, buses or specified commercial vehicles. Excludes subsidiaries of the automakers. | Automotive Assistance Adjustment Bd.<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Canadian Film Development Corporation (CFDC) | To foster and promote the development of a feature film industry in Canada. Financial assistance can be in the form of direct investment, awards, grants or loans. | Canadian feature films and Canadian feature film productions. | Canadian Film Development Corp.<br>Suite 2818, 800 Place Victoria<br>P.O. Box 71<br>Montreal 115, Quebec |
| Defense Industry Productivity Program (DIPP) | To assist, develop and sustain technological capability of Canadian industry primarily for the purpose of defense export sales, and also for civil export sales resulting from this capability. Cost-sharing up to 50% of current and capital defense-orientated R & D expenditures. | Canadian incorporated companies. | Defense Industry Productivity Program<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Defense Industry Research Program (DIRP) | The promotion and strengthening of research capabilities of Canadian industry in defense technologies. Conditional grant of up to 50% of current expenditures in defense R & D. | Canadian incorporated companies. | Defense Research Board<br>125 Elgin Street<br>Ottawa, Ontario. K1A 0K2 |
| Fashion Design Assistance Program (FDAP) | To increase the international competitiveness of the Canadian apparel, textile, leather and footwear industries. Offers bursaries for advanced studies in fashion design. | Fashion design students. | Fashion Design Assistance Program<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Machinery Program (MACH) | To simplify tariff treatment of imported machinery imports, which are not available in Canada, by remission of tariff. Also provides tariff protection to a Canadian machinery manufacturer. | Canadian importers or manufacturers of machinery. | Machinery & Equipment Advisory Board<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Northern Mineral Exploration Assistance Program | To stimulate interest in mineral resources of the Yukon and N.W.T. by underwriting the higher costs of northern mineral exploration activity. Grants up to 40% of approved exploration expenditures. | Canadian companies undertaking exploration in the Yukon or N.W.T. | Oil and Mineral Division<br>Northern Development Program<br>Department of Indian and Northern Affairs<br>Centennial Tower<br>400 Laurier Avenue W.<br>Ottawa, Ontario. K1A 0H4 |
| Pharmaceutical Industry Development Assistance Program (PIDA) | To enable drug manufacturers to manufacture and market lower-priced prescription drugs at more competitive prices. Term loans at current rates of interest. | Canadian incorporated companies or Canadian companies proposing to enter the pharmaceutical field. | PIDA<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# FINANCIAL ASSISTANCE

## (2) Specific Industry Financial Assistance Programs (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Ship Construction Subsidy Regulations (SCSR) | To encourage construction of ships in Canadian shipyards for Canadian owners. If the proposed ship is for commercial use and under a 5 year Canadian registry, the shipbuilder can receive a subsidy up to 17% of approved costs. Subsidies of up to 35% of approved costs are available for eligible fishing trawlers. | The shipowner must be a Canadian citizen, a company incorporated in Canada, a Canadian municipal corporation or a provincial agency. | Aerospace, Marine and Rail Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# Financial Assistance

## (3) Export Financial Assistance Programs

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Export Agency | Extends export credit, export insurance, documentation and forwarding facilities to Alberta's business firms involved in expanding markets for Alberta's agricultural products. | Alberta business and industry. | Alberta Export Agency<br>Alberta Agriculture<br>9th Floor, Financial Building<br>10621 - 100 Avenue<br>Edmonton, Alberta. T5J 0B3 |
| Canadian Commercial Corporation (CCC) | The contracting agency with other countries and international agencies who wish to purchase defense and other supplies and services from Canada on a government-to-government basis. Administers both domestic and foreign contracts, arranges shipments, co-ordinates inspection and acceptance and makes payment following delivery. | The corporation solicits bids from Canadian firms and submits bids to governments of procuring countries as offers from the Corporation. | Canadian Commercial Corporation<br>Supply and Services Canada<br>No. 2 Temporary Building<br>70 Lyon Street<br>Ottawa, Ontario. K1A 0S6 |
| Canadian International Development Agency (CIDA) | For Canadian Firms contemplating investment in developing countries, a pre-investment program is available as follows:<br>a) The Starter Study - reimbursement of up to $2,500 to travel to host country for preliminary analysis and discuss proposal with host government and indigenous industry officials.<br>b) The Feasibility Study- reimbursement of up to 50% of allowable costs to a maximum of $25,000 for economic analysis of potential profitability of enterprise and impact on host country. | Canadian companies who have demonstrated competency in a particular field and possess adequate resources for investment. Particular encouragement is given to joint venture proposals. | Business and Industry Division<br>Canadian International Development Agency<br>Jackson Building<br>112 Bank Street<br>Ottawa, Ontario. K1A 0G4 |
| Export Development Corporation (EDC) | Provides the following services:<br>a) Insures Canadian exporters against nonpayment, due to credit or political risks beyond control of either the exporter or buyer;<br>b) Provides long-term loans to foreign purchasers or guarantees private loans to foreign purchasers of capital equipment and services when extended credit terms are required and commercial financing is not available::<br>c) Insures new Canadian foreign investment made in developing countries against loss due to non-commercial risks. | Canadian individuals, corporations, private companies, partnerships, organizations or government offices. | Export Development Corporation<br>710 O'Conner Street<br>P.O. Box 655<br>Ottawa, Ontario. K1P 5T9<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Program for Export Market Development (PEMD) | This program has 4 sections:<br>A) Incentive for Participation in Capital Projects Abroad - Sharing with Canadian companies expenses incurred during precontractual phases of selected captial projects;<br>B) Market Identification and Marketing Adjustment Program - Sharing with Canadian companies or agents and trading companies representing small companies, expenses to identify foreign market potential and adapting to marketing requirements and practices in an export market;<br>C) Incentive for Participation in Trade Fairs Abroad Program - Sharing with Canadian companies expenses incurred in participating in trade fairs held outside Canada;<br>D) Incoming Buyers Program - Sharing expenses incurred to bring potential foreign buyers to the plant(s) of the Canadian firm(s) involved. | Canadian companies with potential for competitive performance in foreign markets. | Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>Program Office<br>Market Activity<br>Sections C and D:<br>Special Projects Division<br>Fairs and Missions Branch<br>or<br>Regional Manager<br>Dept. of Industry<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# Financial Assistance

## (3) Export Financial Assistance Programs (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Promotional Projects Program | Sponsors trade fairs and missions to promote the export of Canadian products and services. Assists in exhibit design and construction, shipping products, interpreter services, air fare and publicity program. | Canadian companies with export capability seeking foreign markets. | Fair and Missions Branch<br>Department of Industry,<br>Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# INFORMATION AND RESEARCH SERVICES

## (1) Industry and Commerce

| Branch / Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Bureau of Statistics | Collects, compiles, analyzes and publishes statistics pertinent to the economic life of Alberta. On request, will conduct special market surveys on particular items. | The public, business and industry. | Alberta Bureau of Statistics<br>Alberta Treasury<br>Room 206, Terrace Building<br>Edmonton, Alberta. T5K 2C3 |
| Bank of Canada | Provides monthly and annual statistics covering monetary, banking and other financial statistics. The "Bank of Canada Review" also includes important non-financial economic statistics. | The public, business and industry. | Bank of Canada<br>234 - Wellington Street<br>Ottawa, Ontario. K1A 0G9 |
| Building Equipment Accessories and Materials Program (BEAM) | To increase productivity and efficiency in the manufacture and use of building equipment, accessories and equipment, adopting a uniform Canadian building code, providing comprehensive construction information, and encouraging industrialization and modular components in building processes. | Manufacturers, contractors, architects, engineers, university and technical college staff, specification writers, and labour unions. | BEAM Program<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Canadian Patents and Development Limited | Crown company which handles licensing of government-owned inventions; publishes a patent handbook listing all inventions by government departments and universities available for licensing to Canadian businesses. | Canadian companies. | Canadian Patents and Development<br>275 Slater Street<br>Ottawa, Ontario. K1A 0R3 |
| Central Mortgage and Housing Corporation (C.M.H.C.) | Provides extensive statistics on housing starts, housing finance, NHA loans, housing costs, characteristics of NHA borrowers, etc. | The public, business and industry. | Economics and Statistics Division<br>Central Mortgage and Housing Corp.<br>Montreal Road<br>Ottawa, Ontario. K1A 0P7<br>or<br>Central Mortgage and Housing Corp.<br>10350 - 124 Street<br>Edmonton, Alberta. T5N 3V9<br>or<br>Central Mortgage and Housing Corp.<br>540 - 12 Avenue S. W.<br>Calgary, Alberta. T2R 0H4<br>or<br>Central Mortgage and Housing Corp.<br>740 - 4 Avenue S.<br>Lethbridge, Alberta. T1J 0N9<br>or<br>Central Mortgage and Housing Corp.<br>Room 204 - 10118 - Richmond Avenue<br>Grande Prairie, Alberta. T8V 0V5<br>or<br>Central Mortgage and Housing Corp.<br>5913 - 50 Avenue<br>Red Deer, Alberta. T4N 5G6 |
| Economic Research and Analysis Branch | Prepares economic and market research studies for the public and private sectors. Assists in developing government policies and programs. | The public, industry and business. | Economic Research and Analysis Br.<br>Alberta Industry and Commerce<br>1629 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Industrial Development Branch | To attract industry to Alberta and to stimulate growth and expansion of existing Alberta industry. Co-ordinates activities and arranges contacts between industry and government. | Business and industry. | Industrial Development Branch<br>Alberta Industry and Commerce<br>1820 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Industrial and Engineering Services | To assist manufacturing industry with their technical and production problems by providing:<br>—scientific and technical information<br>—industrial engineering assistance<br>—in-plant consultation and assistance<br>—chemical and metallurgical laboratory investigations. | Alberta industry. | Industrial and Engineering Services<br>Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T5G 2V2 |

# INFORMATION AND RESEARCH SERVICES

## (1) Industry and Commerce (Continued)

| Branch Program | Description | Availability | Address |
|---|---|---|---|
| Industrial Traffic Services Division | Conducts studies on shipping problems which affect trade, unitized cargo concepts, air and freight rates and services, and air cargo utilization by geographic areas. Helps exporters select the most advantageous routes for moving their goods. | Canadian exporters. | Industrial Traffic Services Division<br>Department of Industry<br>Trade and Commerce<br>112 Kent Street<br>Onttawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| International Defense Programs | Promotes defense export trade through marketing programs aimed at the sale of Canadian defense and defense related, high-technology equipment and establishment of arrangements for defense industrial research, development and production. | Defense-oriented exporters. | International Defense Program Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta T5J 2J3 |
| International Marketing Branch | To develop and expand export market opportunities for Alberta Products. Co-ordinates and plans foreign trade missions. | All manufacturers. | International Marketing Branch<br>Alberta Industry and Commerce<br>1502 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Market Development Group | Identifies and assists Canadian exporters of goods and services to participate in overseas projects of a multidisciplinary nature. | Canadian consultants, designers, contractors and manufacturers. | Market Development Group<br>Department of Industry,<br>Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| National Research Council of Canada | To stimulate all phases of applied and fundamental research in Canada and to link science with industry. Does long-term applied work in general areas, studies specific industry problems and short-term industrial problems. Through Technical Information Service, provides a liaison between industry and research work. | Canadian manufacturers. | Technical Information Service<br>National Research Council of Canada<br>100 Sussex Drive<br>Ottawa, Ontario. K1A 0S3<br>or<br>Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T6G 2C2 |
| Northern Economic Development Branch | Provides policy advice and develops programs to further resource and economic development in N.W.T. and the Yukon. Information about development of resources or about incentive and assistance programs in N.W.T. and the Yukon is also available. | The public, industry and business. | Northern Economic Development Branch<br>Department of Indian and Northern Affairs<br>Centennial Tower<br>400 Laurier Avenue W.<br>Ottawa, Ontario. K1A 0H4<br>or<br>Economic Development<br>Department of Indian and Northern Affairs<br>27th Floor - CN Tower<br>Edmonton, Alberta. T5J 0K1 |
| Office of Area Relations | Protects and improves the access of Canadian goods into export markets. Supplies details on rates of duty, import restrictions, documentation requirements and other foreign government measures affecting Canadian exports. Provides information on economic and trading conditions in all parts of the world and assists Canadian companies in planning visits to foreign markets. | Canadian exporters. | Office of Area Relations<br>Department of Industry,<br>Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry,<br>Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# INFORMATION AND RESEARCH SERVICES

## (1) Industry and Commerce (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Office of Economics | Provides continuing assessment of current and prospective economic changes abroad affecting Canadian trade; makes estimates of changes in the structure of industries and markets; analyses of capital investment in Canada and abroad; conducts economic research into industrial productivity and does industry sector studies. | Business and industry. | Office of Economics<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Office of General Relations | Responsible for advance planning of Canada's external trade policies and general trade policies affecting both primary and secondary manufacturing; plans, negotiates and administers intergovernmental commodity agreements requiring close contact with Canadian industry. Develops policies and procedures for external aid, export credits and other export financing and informs Canadian exporters about Canadian and international export financing. | Canadian exporters. | Office of General Relations<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Regional Services Branch | To attract industry to Alberta and to stimulate growth and expansion of existing Alberta industry, particularly in the rural areas. | Business and industry. | Regional Services Branch<br>Alberta Industry and Commerce<br>1529 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4<br>or<br>Economic Development Officer<br>Room 905, J.J. Bowlen Building<br>620 - 7th Avenue, S.W.<br>Calgary, Alberta T2P 0Y8<br>or<br>P.O. Box 1688<br>Provincial Building<br>St. Paul, Alberta T0A 3A0<br>or<br>P.O. Box 99<br>Provincial Building<br>Lacombe, Alberta T0C 1S0<br>or<br>O.I. Box 641<br>Provincial Building<br>Peace River, Alberta T0H 2X0<br>or<br>Arcade Building, Rm 51<br>419 - 3rd Street, S.E.<br>Medicine Hat, Alberta T1A 0G9<br>Agriculture, Fisheries and Food |
| Statistics Canada | Collects, compiles, analyzes and publishes Canadian statistical data on economic and social activities in Canada. Also a considerable volume of unpublished information is available on request. | The public, industry and business. | Publications Distribution<br>Statistics Canada<br>Ottawa, Ontario. K1A 0T6<br>or<br>Statistics Canada<br>9th Floor, Baker Building<br>10025 - 106 Street<br>Edmonton, Alberta. T5J 1G9 |
| Technical Information | Provides free technical assistance to secondary manufacturing. | Canadian manufacturers. | Technical Information Service<br>National Research Council of Canada<br>100 Sussex Drive<br>Ottawa, Ontario. K1A 0S3<br>or<br>Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T6G 2C2 |

# INFORMATION AND RESEARCH SERVICES

## (2) Agriculture

| Branch Program | Description | Availability | Address |
|---|---|---|---|
| Agriculture, Fisheries and Food Products Branch | Conducts feasibility studies to determine viability of opportunities; performs efficiency studies to determine regional and international competitive potential; provides technical and statistical information. Advice on federal legislation is also available. | The public, business and industry. | Agriculture, Fisheries and Food Products Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Alberta Bureau of Statistics | Collects, compiles, analyzes and publishes statistics pertinent to the economic life of Alberta. On request will do special market research surveys on particular items. | The public, business and industry. | Alberta Bureau of Statistics<br>Alberta Treasury<br>Room 206 - Terrace Building<br>Edmonton, Alberta. T5K 2C3 |
| Alberta Horticultural Research Station - Alberta Agriculture | Through its programs encourages the development of industries related to production, storage, processing and marketing of fresh vegetable crops. | Alberta horticulturally-related industries. | Alberta Horticulture Research Centre<br>Brooks, Alberta. T0J 0J0<br>or<br>Horticulture Branch<br>Alberta Agriculture<br>6th Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |
| Commodity Section - Alberta Agriculture | To foresee the production and marketing needs and opportunities in the agricultural industry. Involved in all aspects of marketing boards, commissions, association and other producer market organizations and all other aspects of the food system. | Producers and marketing personnel. | Commodity Section<br>Alberta Agriculture<br>5th Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |
| Dairy Extension Program - Alberta Agriculture | Provides information and advice on dairy production, feeding and management. Information is also provided on the processing, manufacturing and storage of dairy products and frozen foods. | Producers, producers' organizations and industry. | Dairy Branch<br>Animal Industry Division<br>Alberta Agriculture<br>10405 - 100 Avenue<br>Edmonton, Alberta. T5J 0A4 |
| Dairy Statistics Service - Alberta Agriculture | Collects statistical information on a weekly basis. Complies and publishes monthly and annual reports on Alberta milk production and utilization. | Producers, producers' organizations, and industry. | Dairy Branch<br>Animal Industry Division<br>Alberta Agriculture<br>10405 - 100 Avenue<br>Edmonton, Alberta. T5J 0A4 |
| Economic Research and Analysis Branch | Prepares economic and market research studies for the public and private sectors. Assists in developing government policies and programs. | The public, industry and business. | Economic Research and Analysis Br.<br>Alberta Industry and Commerce<br>1629 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Economics Branch - Agriculture Canada | Prepares forecasts for public information of farm prices and market outlook and of consumer food prices. Research activities covers all economic aspects of agriculture. | All interested persons, business, industry, wholesalers and processors. | Economics Branch<br>Agriculture Canada<br>Sir John Caling Building<br>Carling Avenue<br>Ottawa, Ontario. K1A 0C5 |
| Federal Agricultural Research Stations - Agriculture Canada | All research connected with agriculture.<br>Lethbridge - livestock, cash crops, irrigation and plant disease<br>—Lacombe - livestock, field crops, and soils<br>—Beaverlodge - field crops<br>—Substations;<br>Manyberries - range management<br>Vegreville - soils<br>Fort Vermilion - General research | Farmers and ranchers. | Contact each station at listed locality.<br>—Lethbridge<br>—Lacombe<br>—Beaverlodge<br>—Manyberries<br>—Vegreville<br>—Fort Vermilion |
| Livestock Extension Program Alberta Agriculture | Provides intensive programs in livestock education services including short courses, field days, demonstrations, schools and livestock shows. | Primary livestock producers and all segments of livestock industry. | Livestock Extension Program<br>Animal Industry Branch<br>Alberta Agriculture<br>10405 - 100 Avenue<br>Edmonton, Alberta. T5J 0A4 |
| Market Development Section Alberta Agriculture | To provide resources and expertise for the development of both domestic and international agricultural markets with the objective of providing sufficient market opportunity for an expanding provincial agricultural industry. | Producers, processors, exporters and importers. | Market Development Section<br>Alberta Agriculture<br>3rd Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |

# INFORMATION AND RESEARCH SERVICES

## (2) Agriculture (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Market Intelligence Section - Alberta Agriculture | Collects, analyzes and disseminates economic data and agricultural statistics required to understand factors affecting production, marketing and farm and rural development in Alberta. | Producers, processors, exporters and importers. | Market Intelligence Section<br>Alberta Agriculture<br>3rd Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |
| Poultry Extension Program - Alberta Agriculture | Provides information, assistance and advice to poultry councils, industry conferences, trade schools and provincial and federal associations in the field of poultry production. Supplies poultry production cost data. | Poultry producers, producer organizations and other trade and government offices. | Poultry Extension Program<br>Animal Industry Division<br>Alberta Agriculture<br>10045 - 100 Avenue<br>Edmonton, Alberta. T5J 0A4 |
| Product Development Section Alberta Agriculture | Research to develop new foods and new uses for existing products plus the development of new Alberta-produced agricultural products for institutional markets. | Producers, exporters, importers and processors. | Product Development Section<br>Alberta Agriculture<br>2nd, Floor, Agriculture Building<br>9718 - 107 Avenue<br>Edmonton, Alberta. T5K 2C8 |
| Production and Marketing Branch - Agriculture Canada | Mainly concerned with administration and regulations pertaining to legislation. Provides advice on policies regarding production and marketing of agricultural products. Enforces regulations related to plant disease. Assists businessmen affected by such legislation. | Producers, processors, industry and business. | Production and Marketing Branch<br>Agriculture Canada<br>Sir John Carling Building<br>Carling Street<br>Ottawa, Ontario. K1A 0C5 |
| Statistics Canada | Collects, compiles, analyzes and publishes statistical data that concerns the whole range of statistics on agricultural activities in Canada. Also, a considerable volume of unpublished information is available on request. | The public, industry and business. | Publications Distributions<br>Statistics Canada<br>Ottawa, Ontario. K1A 0T6<br>or<br>Statistics Canada<br>9th Floor, Baker Building<br>10025 - 106 Street<br>Edmonton, Alberta. T5J 1G9 |
| Technical Advice to Processors, Packers and Producers - Agriculture Canada | To provide processors and packers information on the latest production methods and equipment. Assists packers and producers in grading their products. | Processors, packers and producers. | Fruit and Vegetable Division<br>Agriculture Canada<br>Sir John Carling Building<br>Carling Street<br>Ottawa, Ontario. K1A 0C5<br>or<br>Agriculture Canada<br>821 Federal Public Building<br>9820 - 107 Street<br>Edmonton, Alberta. T5K 1E7<br>or<br>Agriculture Canada<br>613 Calgary Public Building<br>Calgary, Alberta. T2G 0K9<br>or<br>Agriculture Canada<br>Post Office Building, Box 1084<br>Lethbridge, Alberta. T1J 4A2 |

# INFORMATION AND RESEARCH SERVICES

## (3) Natural Resources

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Bureau of Statistics | Collects, compiles, analyzes and publishes statistics pertinent to the economic life of Alberta. On request, will conduct special market research surveys on a particular item. | The public, business and industry. | Alberta Bureau of Statistics<br>Alberta Treasury<br>Room 206, Terrace Building<br>Edmonton, Alberta. T5K 2C3 |
| Canada Land Inventory | Classification of land according to its capabilities and limitations, to be used in the administration, planning and research of renewable resources. | The public, industry and business. | Canada Land Inventory<br>Environment Canada<br>Trebla Building<br>473 Albert Street<br>Ottawa, Ontario. K1A 0W1<br>or<br>Canada Land Inventory Co-ordinator<br>Interdepartmental Planning Division<br>Alberta Environment<br>Milner Building<br>10040 - 104 Street<br>Edmonton, Alberta. T5J 0Z6 |
| Economic Research and Analysis Branch | Prepares economic and market research studies for the public and private sectors. Assists in developing government policies and programs. | The public, industry and business. | Economic Research and Analysis Br.<br>Alberta Industry and Commerce<br>1629 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Energy Development Sector | To study Canada's total energy situations and requirements. Comprised of National Energy Board, Dominion Coal Board, Atomic Energy Control Board and Eldorado Nuclear Limited. Publishes annual statistics on electrical power, power developments and lists hydro and thermal stations. | Business and industry. | Energy Development Sector<br>Department of Energy, Mines and Resources<br>588 Booth Street<br>Ottawa, Ontario. K1A 0E4 |
| Energy Resources Conservation Board (E R C B) | Administers matters pertaining to energy resources within Alberta - coal, hydro and electric energy, and oil and gas. Publishes monthly and annual statistics on reserves and production of crude oil, gas, natural gas liquids and sulphur. | Energy-related industries. | Energy Resources Conservation Board<br>603 - 6 Avenue S.W.<br>Calgary, Alberta. T2P 0T4 |
| Forest Land Use Branch | To provide all users of forest land with advice on road and site location, construction methods, procedures to prevent or overcome soil erosion or water pollution and prevention of fire hazard. | Timber, oil and gas and mining industries. | Forest Land Use Branch<br>Alberta Forest Service<br>Alberta Lands and Forests<br>Room 222, Natural Resources Bldg.<br>109 Street and 99 Avenue<br>Edmonton, Alberta. T5K 2E1<br>or<br>District Forest Superintendents |
| Forest Products Research | To promote efficient utilization of wood. Research results are available on mechanical, physical, chemical and anatomical properties of Canadian woods. Develops new uses for wood products and residues. Designs improved manufacturing techniques. | Wood products industry. | Forest Products Research<br>Environment Canada<br>West Memorial Building<br>Wellington Street<br>Ottawa, Ontario. K1A 0W1 |
| Groundwater Division | Provides information on aquifers capable of providing a groundwater supply of sufficient quantity and quality for a desired use. | The public, business and industry. | Groundwater Division<br>Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T5G 2V2 |
| Mineral Resources Branch | Carries out broad economic and mineral commodity studies. Provides comprehensive domestic and world data on minerals, including energy minerals. Publishes an annual "Canadian Minerals Handbook". | Industry and business. | Mineral Resources Branch<br>Department of Energy, Mines and Resources<br>No. 8 Temporary Building<br>Ottawa, Ontario. K1A 0E4 |
| National Research Council of Canada | To stimulate all phases of applied and fundamental research in Canada and to link science with industry. Does long-term applied work in general areas, studies specific industry problems. Through Technical Information Service, provides a liaison between industry and research work. | Canadian manufacturers. | Technical Information Service<br>National Research Council of Canada<br>100 Sussex Drive<br>Ottawa, Ontario. K1A 0S3<br>or<br>Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T6G 2V2 |

# INFORMATION AND RESEARCH SERVICES

## (3) Natural Resources (Continued)

| Branch / Program | Description | Availability | Address |
|---|---|---|---|
| Research Council of Alberta | Maps and evaluates natural resources of Alberta; develops new processes and products to utilize the Province's natural resources; provides technical information; and assists Alberta industry with production problems. | Business and industry | Research Council of Alberta<br>11315 - 87 Avenue<br>Edmonton, Alberta. T5G 2V2 |
| Statistics Canada | Collects, compiles, analyzes and publishes statistical data that concerns the whole range of statistics on natural resources in Canada. Also a considerable volume of unpublished information is available on request. | The public, business and industry | Publications Distribution<br>Statistics Canada<br>Ottawa, Ontario. K1A 0T6<br>or<br>Statistics Canada<br>9th Floor, Baker Building<br>10025 - 106 Street<br>Edmonton, Alberta. T5J 1G9 |
| Surveys and Mapping Branch | Supplies maps, technical information, air charts and publications prepared by the Department of Energy, Mines and Resources. | The public, business and industry | Surveys and Mapping Branch<br>Department of Energy, Mines and Resources<br>615 Booth Street<br>Ottawa, Ontario. K1A 0E9 |
| Technical Division | Provides maps and air photos. Survey plans for crown lands are also available. | The public, business and industry | Technical Division<br>Alberta Lands and Forests<br>Natural Resources Building<br>109 Street and 99 Avenue<br>Edmonton, Alberta. T5K 2E1 |
| Timber Management Branch | Implements policies of efficient utilization, sustained yield and multiple use on Crown land; collects forest statistics; conducts economic and forest inventories; implements timber management plans, supervises woods operations and silviculture activities. | The public, forest products industry, forest-oriented business and consultants. | Timber Management Branch<br>Alberta Lands and Forests<br>Natural Resources Building<br>109 Street and 99 Avenue<br>Edmonton, Alberta. T5K 2E1<br>or<br>District Forest Superintendents |
| Wood Products Branch | Conducts feasibility studies; relative efficiency studies to determine regional and international competitiveness of wood products industry; supplies technical and statistical information and advice on legislation. | Forest products industry. | Wood Products Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5 |

# INFORMATION AND RESEARCH SERVICES

## (4) Tourism

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Canadian Government Travel Bureau | Promotes travel within Canada by both residents and non-residents and co-ordinates foreign promotional activities with other government agencies and private interests. | The public, business and industry. | Canadian Government Travel Bureau<br>Office of Tourism<br>Department of Industry, Trade and Commerce<br>Kent Albert Building<br>150 Kent Street<br>Ottawa, Ontario. K1A 0H6 |
| Economic Research and Analysis Branch | Prepares economic and market research studies for the public and private sectors. Assists in developing government policies and programs. Does travel research for Travel Alberta. Assists Travel Alberta in its planning for the travel industry. | The public, business and industry. | Economic Research and Analysis Br<br>Alberta Industry and Commerce<br>1629 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Statistics Canada | Collects, compiles, analyzes and publishes statistical data that concerns the whole range of statistics on tourism in Canada. Also a considerable volume of unpublished information is available on request. | The public, industry and business. | Publications Distribution<br>Statistics Canada<br>Ottawa, Ontario. K1A 0T6<br>or<br>Statistics Canada<br>9th Floor, Baker Building<br>10025 - 106 Street<br>Edmonton, Alberta. T5J 1G9 |
| Travel Alberta | To promote non-resident and resident travel within the Province of Alberta. | The public, business and industry. | Travel Alberta<br>10255 - 104 Street<br>Edmonton, Alberta. T5J 1B1 |
| Travel Industry Branch | Studies and makes recommendations concerning Canada's capacity to receive and satisfy both resident and non-resident travellers; the domestic travel industry as a sector of the Canadian economy and its needs for efficient growth and development. | The public, business and industry. | Travel Industry Branch<br>Office of Tourism<br>Department of Industry, Trade and Commerce<br>Kent Albert Building<br>150 Kent Street<br>Ottawa, Ontario. K1A 0H6 |

# INFORMATION AND RESEARCH SERVICES

## (5) Transportation

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Aerospace, Marine and Rail | Conducts feasibility studies; relative efficiency studies to determine regional and international competitiveness related to these transportation forms; supplies technical and statistical information and advice on legislation. | Business and industry | Aerospace, Marine and Rail Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario K1A 0H5 |
| Canadian Transport Commission | Comprised of following sections: railway, air, water, motor vehicle, commodity pipeline, international transport policy and telecommunications. Regulates common carriers and approves all rates for public telecommunications. All common carriers must submit their proposed rates for approval. | By filing a complaint, anyone can appeal a decision or action of a common carrier. | Canadian Transport Commission<br>Congill Building<br>275 Slater Street<br>Ottawa, Ontario K1A 0N9 |
| Industrial Traffic Services | Conducts studies of shipping problems which affect trade, unitized cargo concepts, air and freight rates and services and air cargo utilization by geographic areas. Helps exporters select the most advantageous routes for moving their goods. | Canadian exporters | Industrial Traffic Service Division<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta T5J 2J3 |
| Transportation Research and Development Branch | Assists Alberta businessmen in securing and maintaining fair and just freight rates and charges for transporting Alberta products; maintains up-to-date knowledge on freight rates and develops and recommends transportation policies and priorities for the provincial government. | Business and industry | Transportation Research and Development Division<br>Alberta Industry and Commerce<br>1702 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta T5J 0H4 |

# MARKETING SERVICES

| Branch / Program | Description | Availability | Address |
|---|---|---|---|
| Agricultural Products Marketing Council | Receives and analyzes requests from groups of producers seeking to establish marketing plans. It holds hearings, conducts plebiscites when necessary and administers the legislation pertaining to the operation of producer boards and marketing commissions. | Grower organizations involved in production and marketing agricultural products. | Agricultural Products Marketing Council<br>Commodity Section<br>Alberta Agriculture<br>5th Floor Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |
| Fashion / Canada | Aims at fostering greater design creativity in Canadian fashion products to improve their competitive position in domestic and export markets. | Textile and clothing industries in Canada | Fashion / Canada<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5 |
| International Defense Programs Branch | Promotes defense export trade through marketing programs aimed at the sale of Canadian defense and defense - related, high-technology equipment and establishment of arrangements for defense industrial research, development and production. | Defense - orientated exporters. | International Defense Program Branch<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| International Marketing Branch | To develop and expand export market opportunities for Alberta products. Co-ordinates and plans foreign trade missions. | All manufacturers, exporters and importers. | International Marketing Branch<br>Alberta Industry and Commerce<br>1502 Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4 |
| Market Development Group | Identifies and assists Canadian exporters of goods and services to participate in overseas projects of a multi-disciplinary nature. | Canadian consultants, designers, contractors and manufacturers. | Market Development Group<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Market Development Section | To provide resources and expertise for the development of both domestic and international agricultural markets with the objective of providing sufficient market opportunity for an expanding provincial agricultural industry. | Exporters, importers and producers. | Market Development Section<br>Alberta Agriculture<br>2nd Floor, Agriculture Building<br>9718 - 107 Street<br>Edmonton, Alberta. T5K 2C8 |
| Office of Area Relations | Protects and improves the access of Canadian goods to export markets. Supplies details on rates of duty, import restrictions, documentation requirements, and other foreign government measures affecting Canadian exports. Provides information on economic and trading conditions in all parts of the world and assistance in planning visits to foreign markets. | Canadian exporters. | Office of Area Relations<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |
| Office of General Relations | Responsible for advance planning of Canada's external trade policies and general trade policy affecting both primary and secondary manufacturing; plans, negotiates and administers intergovernmental commodity agreements requiring close contact with Canadian industry. Develops policies and procedures for external aid, export credits and other export financing and informs Canadian exporters about Canadian and international export financing. | Canadian exporters. | Office of General Relations<br>Department of Industry, Trade and Commerce<br>112 Kent Street,<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# MARKETING SERVICES (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Trade Commissioner Service | Promotes Canada's export trade and protects its commercial interests abroad. Its purpose is to gain and maintain foreign markets for Canada. | Businesses interested in developing foreign markets. | Trade Commissioner Service<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5<br>or<br>Regional Manager<br>Department of Industry, Trade and Commerce<br>500 Chancery Hall<br>Edmonton, Alberta. T5J 2J3 |

# MANAGEMENT SERVICES

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Opportunity Company | Objective is to promote development of resources, general growth and diversification of the Alberta economy. Direct loans or guarantee of loans for capital and inventory financing are available from a $50 million Alberta Opportunity Fund. No loan or guarantee may exceed $500,000. Business management counselling is also available. | Alberta firms. | Alberta Opportunity Company<br>Head Office, P.O. Box 1630<br>Ponoka, Alberta<br>Branch Offices:<br>1721 Centennial Building<br>10015 - 103 Avenue, Edmonton, Alberta<br>or<br>902 John J. Bowlen Building<br>620 - 7th Avenue S.W., Calgary, Alberta |
| Development of Management Courses | Program designed to help non-profit professional industry, business or management associations develop management retraining or upgrading courses of high quality. Grants of up to 100% of costs of developing new courses - maximum $50,000. | Applicant must be non-profit professional, industry, business or management association that can contribute significantly to the improvement of managerial competence in Canada. | Development of Management Courses<br>Office of Industrial Policy Advisor<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5 |
| Industrial Development Bank | To help finance Canadian businesses where required financing is not available from other sources on reasonable terms and conditions. No limit on term loans. Management consulting services are available.<br>*Recently announced, The Industrial Development Bank will be combined with the Counselling Assistance to Small Enterprize program (CASE) to be part of a new program entitled the Industrial Bank and Development Agency (IBDA)* | Most Canadian companies, but particular consideration is given the financial needs of small companies. | Industrial Development Bank<br>500 Canada Trust Building<br>Edmonton, Alberta. T5J 0P6<br>or<br>Industrial Development Bank<br>404 - 6 Avenue S.W.<br>Calgary, Alberta. T2P 0R9<br>or<br>Industrial Development Bank<br>740 - 4 Avenue S.<br>Lethbridge, Alberta. T1J 0N9<br>or<br>Industrial Development Bank<br>10104 - 101 Avenue<br>Grande Prairie, Alberta. T8V 0Y3<br>or<br>Industrial Development Bank<br>202 Ming Building<br>4909 Gaetz Avenue<br>Red Deer, Alberta, T4N 4A7 |
| Small Business Management Training Program | To make available business education to businessmen in all communities in Alberta. Discussion courses, involving one evening for 10 weeks, are made available in any community where 12 or more businessmen may be interested in any one topic. The program is designed for promotion by a local community sponsor. | Any individual with an interest in in business. | Business Management Development<br>Division of Vocational Education<br>Alberta Advanced Education<br>11160 - Jasper Avenue<br>Edmonton, Alberta. T5K 0L1<br>or<br>Alberta Advanced Education<br>620 - 7 Avenue S.W.<br>Calgary, Alberta. T2P 0X4 |

# MANPOWER AND LABOUR SERVICES

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Bureau of Statistics | Collects, compiles, analyzes and publishes statistics pertinent to the economic life of Alberta. On request will conduct special market research on particular items. | The public, business and industry. | Alberta Bureau of Statistics<br>Alberta Treasury<br>Room 206, Terrace Building<br>Edmonton, Alberta. T5K 2C3 |
| Apprenticeship and Trademen's Qualification Branch | Provides for the indenturing of apprentices and training of apprentices in 33 designated trades. | Any interested person, business and industry. | Apprenticeship and Trademen's Qualifications Branch<br>Alberta Manpower and Labour<br>6th Floor, I.B.M. Building<br>10808 - 99 Avenue<br>Edmonton, Alberta. T5K 0G5 |
| Canada Manpower | Assists in finding employees; train or retrain workers; assists in developing manpower adjustment programs to cope with industrial and technological change. Provides labour market information - demand and supply of specific skills, industrial and occupational trends, regional and national economic reports. | Prospective empioyees and employers. | Canada Manpower Centre<br>2nd Floor, Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H4<br>or<br>Local Canada Manpower Centre |
| Economics and Research Branch | Provides information on working conditions, occupational wage rates and analyses of collective bargaining. Data on wages on a local area basis are also available. | The public, business and industry. | Economics and Research Branch<br>Research and Development<br>Department of Labour<br>Sir Wilfred Laurier Building<br>340 Laurier Avenue W.<br>Ottawa, Ontario. K1A 0J2<br>or<br>Department of Labour<br>10220 - 107 Street<br>Edmonton, Alberta. T5J 1J7 |
| Labour Research and Immigration | Emphasis is given to collecting information for use in collective bargaining. Research studies are available in the following fields: working conditions and prevailing wages, collective bargaining, employment and unemployment, manpower and occupational trends. | Labour and management. | Labour Research and Immigration<br>Alberta Manpower and Labour<br>9th Floor, I.B.M. Building<br>10808 - 99 Avenue<br>Edmonton, Alberta. T5K 0G2 |
| Statistics Canada | Collects, compiles, analyzes and publishes statistical data that concerns the whole range of statistics on manpower and labour activities in Canada. Also a considerable volume of unpublished information is available on request. | The public, business and industry. | Publications Distribution<br>Statistics Canada<br>Ottawa, Ontario, K1A 0T6<br>or<br>Statistics Canada<br>9th Floor, Baker Building<br>10025 - 106 Street<br>Edmonton, Alberta. T5J 1G9 |
| Training in Industry | The federal Department of Manpower, in consultation with the Department of Advanced Education, provides consultative and financial assistance for training programs which are offered in classroom-type facility and which offer training of general value to a total industry. | New and developing plants of a primary or secondary industry. | Co-ordinator of Vocational Training<br>Alberta Advanced Education<br>800 Devonian Building<br>11160 - Jasper Avenue<br>Edmonton, Alberta. T5K 0L1 |
| Training-on-the-Job | Program is specifically designed to provide, in co-operation with Canadian employers, a greater variety of on-the-job training opportunities for more Canadians to learn skills of continuing and transferable nature. | All employers (Except for Government bodies financed primarily by tax revenue) including non-profit private agencies. | Canada Manpower Centre<br>2nd Floor, Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5K 0H2<br>or<br>Local Canada Manpower Centre |
| Women's Bureau | To give public recognition for the need of a more informed approach to questions relating to women workers and their work; stimulate research into aspects of employment of women; provide a channel of communication with employer and labour groups, and interested women's groups. | Government offices and various consultative groups concerned with employment of women. | Women's Bureau<br>Department of Labour<br>Sir Wilfred Laurier Building<br>340 Laurier Avenue W.<br>Ottawa, Ontario. K1A 0J2<br>or<br>Department of Labour<br>10220 - 107 Street<br>Edmonton, Alberta. T5J 1J7 |

# HEALTH AND SOCIAL SERVICES

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Alberta Health Care Insurance Plan | Makes available to all residents of Alberta and their dependents, regardless of age or state of health, basic health services, insured hospital services. Optional health services are available through Alberta Blue Cross. | Mandatory for all residents of Alberta. | Alberta Health Care Insurance Plan<br>Groat Road and 118 Avenue<br>Box 1360<br>Edmonton, Alberta. T5J 2N3<br>or<br>Alberta Health Care Insurance Plan<br>J. J. Bowlen Building<br>620 - 7 Avenue S.W.<br>Calgary, Alberta. T2P 0Y8 |
| Alcoholism — Education and Community Services and Drug Abuse. | Disseminates information to the public, creating a better knowledge, awareness and understanding of alcohol and drug usage and the problems they create in our society. | The general public, rehabilitation agencies, business and industry. | Alberta Alcoholism and Drug Abuse Commission<br>Alberta Health and Social Development<br>9929 - 103 Street<br>Edmonton, Alberta. T5K 0Y1<br>or<br>Alberta Alcoholism and Drug Abuse Commission<br>737 - 13 Avenue S.W.<br>Calgary, Alberta. T2R 0K8<br>or<br>Alberta Alcoholism and Drug Abuse Commission<br>c/o General Hospital<br>Red Deer, Alberta.<br>or<br>Alberta Alcoholism and Drug Abuse Commission<br>Metcalf Building<br>303 - 5 Street S.<br>Lethbridge, Alberta. T1J 2B4 |
| Canada Pension | A universal, contributory plan providing retirement pensions related to pensionable earnings during a person's years of employment. Also provides disability pensions and survivors' benefits. | Employees and self-employed. | Canada Pension Plan Branch<br>Health and Welfare Canada<br>Tower "A" Place Vanier<br>333 River Road<br>Ottawa, Ontario. K1A 0L1<br>or<br>Health and Welfare Canada<br>Room 402, I.B.M. Building<br>10808 - 99 Avenue<br>Edmonton, Alberta. T5K 0G2 |
| Industrial Health Services | The identification and measurement of ill effects of noxious industrial influences on the health and well-being of the worker and the improvement of such influences where possible. | Any individual or organization. | Division of Industrial Health Services<br>Alberta Health and Social Development<br>10523 - 100 Avenue<br>Edmonton, Alberta. T5J 0A8 |
| Pension Benefits Act | Pension plans are supervised and reviewed regarding benefit provisions, funding and solvency, and investment of pension funds to ensure that benefits promised in pension plans will be available to employees when they retire. | Employers, trustees, insurance and trust companies, pension consultants and others involved in the pension benefit field. | Pension Benefits Branch<br>Alberta Labour and Manpower<br>9th Floor, I.B.M. Building<br>10808 - 99 Avenue<br>Edmonton, Alberta. T5K 0G2 |
| Research and Statistics Directorate | Responsible for collection, interpretation and analysis of basic information on the socio-economic aspects of health and welfare. | Business and industry. | Research and Statistics Directorate<br>Health and Welfare Canada<br>Brooke Claxton Building<br>Tunney's Pasture<br>Ottawa, Ontario. K1A 0K9 |
| Unemployment Insurance Benefits | Provides benefits to unemployed people up to a limit of 75% of earnings, not to exceed $107/week, who have been employed for 20 weeks or more. Seasonal benefits require work attachment of 8 weeks. Maternity and sick benefits available. Contributions are compulsory. | Employers and employees. | Information Services<br>Unemployment Insurance Commission<br>Administrative Office, Vanier Bldg.<br>222 Nepean Street<br>Ottawa, Ontario. K1A 0J5<br>or<br>Unemployment Insurance Commission<br>10704 - 102 Avenue<br>Edmonton, Alberta. T5J 0G2<br>or<br>Unemployment Insurance Commission<br>5th Floor, 725 - 9 Avenue S.E.<br>Calgary, Alberta. T2G 0P4<br>or<br>Unemployment Insurance Commission<br>9905 - 101 Avenue<br>Grande Prairie, Alberta. T8V 0X7 |

# HEALTH AND SOCIAL SERVICES (Continued)

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Workman's Compensation Board | Provides medical services and compensation for workmen injured or disabled in the course of, or resulting from, their employment in business or industry covered by the Workmen's Compensation Act. Provides rehabilitation for injured or disabled workmen. Conducts inspection of working conditions and equipment of firms covered by the Act and safety education and training program for workmen and employers. | Employees and employers covered by the Workmen's Compensation Act. | Workmen's Compensation Board<br>P.O. Box 2415<br>9912 - 107 Street<br>Edmonton, Alberta. T5J 2S5 |

# EDUCATION SERVICES

| Branch/Program | Description | Availability | Address |
|---|---|---|---|
| Adult Vocational Centres | Vocational centres provide a service to industry by up-grading the general level of skills possessed by the labour force, thus increasing their productivity. | Any person interested in upgrading their educational level. | Co-ordinator of Vocational Training<br>Alberta Advanced Education<br>800 Devonian Building<br>11160 - Jasper Avenue<br>Edmonton, Alberta. T5K 0L1<br>or<br>Alberta Advanced Education<br>620 - 7 Avenue S.W.<br>Calgary, Alberta. T2P 0Y8 |
| Apprenticeship | Provides for the indenturing of apprentices and training of apprentices in 33 designated trades. | Any interested person, business and industry. | Apprenticeship and Tradesmen's Qualifications Branch<br>Alberta Manpower and Labour<br>6th Floor, I.B.M. Building<br>10808 - 99 Avenue<br>Edmonton, Alberta. T5K 0G5 |
| Banff School of Advanced Management | To meet the needs of business firms which wish to develop executives for roles of greater responsibility. The program covers 3 basic areas: General Administration; Business Functions; and Industrial Relations. A combination of case, seminar and lecture methods. Two 6 week courses are taught each winter. | Executives nominated and sent by their companies. | Executive Director<br>Banff School of Advanced Management<br>Banff, Alberta. T0L 0G0 |
| Development of Management Courses | Program designed to help non-profit professional industry, business or management associations develop management retraining or up-grading courses of high quality. Grants up to 100% of costs of developing new courses - maximum of $50,000. | Applicant must be non-profit professional, industry, business or management association that can contribute significantly to the improvement of managerial competence in Canadian industry. | Development of Management Courses<br>Office of Industrial Policy Advisor<br>Department of Industry, Trade and Commerce<br>112 Kent Street<br>Ottawa, Ontario. K1A 0H5 |
| Small Business Management Training Program | To make available business education to businessmen in all communities in Alberta. Discussion courses, involving one evening for 10 weeks, are made available in any community where 12 or more businessmen may be interested in any one topic. The program is designed for promotion by a local community sponsor. | Any individual with an interest in business. | Business Management Development<br>Division of Vocational Education<br>Alberta Advanced Education<br>11160 - Jasper Avenue<br>Edmonton, Alberta. T5K 0L1<br>or<br>Alberta Advanced Education<br>620 - 7 Avenue S.W.<br>Calgary, Alberta. T5K 0G5 |
| Southern and Northern Alberta Institutes of Technology | Provides programs at the post-secondary level designed to prepare individuals for entry into industry and business at the technical level. | Prospective students and employers. | Northern Alberta Institute of Technology<br>11762 - 106 Street<br>Edmonton, Alberta. T5G 2R1<br>or<br>Southern Alberta Institute of Technology<br>1301 - 16 Avenue N.W.<br>Calgary, Alberta. T2M 0L4 |
| Training in Industry | The Federal Department of Manpower in consultation with Department of Advanced Education, provides consultative and financial assistance for training programs which are offered in classroom-type facility and which offer training of general value to a total industry. | New and developing plants of primary or secondary industry. | Co-ordinator of Vocational Training<br>Alberta Advanced Education<br>800 Devonian Building<br>11160 - Jasper Avenue<br>Edmonton, Alberta. T5K 0L1 |
| Training-on-the-Job | Program is specifically designed to provide, in co-operation with Canadian employers, a greater variety of on-the-job training opportunities for Canadians to learn skills of continuing and transferable nature. | All employers not financed primarily by tax revenues, including non-profit private agencies. | Canada Manpower Centre<br>2nd Floor, Centennial Building<br>10015 - 103 Avenue<br>Edmonton, Alberta. T5J 0H2 |
| University of Alberta - Department of Extension | Offers programs of training in local government, business management, personnel administration, real estate, accounting and other fields to fulfil the need for continuing education. | Usually no educational prerequisites are needed for a course. | Department of Extension<br>University of Alberta<br>Corbett Hall<br>82 Avenue and 112 Street<br>Edmonton, Alberta. T6G 2G4 |

# INDEX


## A

Adult Vocational Centres 24
Advanced Education Alberta 20, 21, 24
Aerospace, Marine and Rail Branch 17
Agriculture
—Agricultural Products Marketing Council 18
—Agriculture Canada 12, 13
—Agriculture, Fisheries and Food Products Branch 12
—Alberta Agricultural Development Corporation 3
—Alberta Agriculture 3, 12, 13
—Alberta Bureau of Statistics 12
—Alberta Export Agency 7
—Alberta Horticultural Research Station 12
—Commodity Section 12
—Dairy Extension Program 12
—Dairy Statistics Service 12
—Economic Research and Analysis Branch 12
—Economics Branch 12
—Federal Agricultural Research Stations 12
—Livestock Extension Program 12
—Market Development Section 12
—Market Intelligence Section 13
—Poultry Extension Program 13
—Product Development Section 13
—Production and Marketing Branch 13
—Statistics Canada 13
—Technical Advice to Processors, Packers and Producers 13
Alberta Agricultural Development Corporation 3
Alberta Agriculture 3,13
Alberta Bureau of Statistics 9, 12, 14, 21
Alberta — Government Departments and Agencies
—Advanced Education 20, 21, 24
—Agriculture 3, 7, 12, 18
—Alberta Health Care Insurance Plan 22
—Alberta Horticultural Research Station 12
—Energy Resources Conservation Board (E.R.C.B.) 14
—Environment 14
—Health and Social Development 22
—Industry and Commerce 3, 9, 10, 11, 13, 14, 16, 18, 20
—Lands and Forests 15
—Manpower and Labour 21
—Northern Alberta Institute of Technology (N.A.I.T.) 24
—Research Council of Alberta 9, 10, 11
—Southern Alberta Institute of Technology (S.A.I.T.) 24
—Travel Alberta 16
—Treasury Branches 4
—University of Alberta 24
—Workmen's Compensation Board 23
Alberta Export Agency 7
Alberta Forest Service 14
Alberta Health Care Insurance Plan 22
Alberta Horticultural Research Station 12
Alberta Opportunity Company 3, 20
Alcoholism — Education and Community Services and Drug Abuse 22
Apprenticeship 21, 24
Automotive Adjustment Assistance Plan (AAA) 5

## B

Banff School of Advanced Management 24
Bank of Canada 9
Building Equipment Accessories and Material Program (BEAM) 9

## C

Canada Development Corporation (C.D.C.) 3
Canada — Government Departments and Agencies
—Agricultural Research Stations 12
—Agriculture 13
—Bank of Canada 9
—Canadian Film Development Corporation (CFCD) 5
—Canadian International Development Agency (CIDA) 7
—Canadian Mortgage and Housing Corporation (C.M.H.C.) 9
—Canadian Patents and Development Corporation 9
—Canadian Transport Commission (C.T.C.) 17
—Defense Research Board 5
—Energy, Mines and Resources 14
—Environment 14
—Export Development Corporation (E.D.C.) 7
—Finance 4
—Health and Welfare 22
—Indian and Northern Affairs 5, 10
—Industrial Development Bank (I.D.B.) 3
—Industry, Trade and Commerce 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 17, 18, 19, 20, 24
—Labour 21
—Manpower and Immigration 21, 24
—National Research Council of Canada 3, 10, 11
—Regional Economic Expansion 4
—Statistics Canada 11, 13, 15, 16, 21
—Supply and Services 7
—Unemployment Insurance Commission 22
Canada Land Inventory 14
Canada Manpower 21
Canada Pension 22
Canadian Commercial Corporation (C.C.C.) 7
Canadian Film Development Corporation (CFDC) 5
Canadian Government Travel Bureau 16
Canadian International Development Agency (CIDA) 7
Canadian Patents and Development Limited 9
Canadian Transport Commission (C.T.C.) 17
Central Mortgage and Housing Corporation (C.M.H.C.) 9
Commodity Section 12

## D

Dairy
—Dairy Extension Program 12
—Dairy Statistics Service 12
Defense
—Defense Industry Productivity Program (DIPP) 5
—Defense Industry Research Program (DIRP) 5
—International Defense Programs Branch 10, 18
Design
—Industrial Design Assistance Program (IDAP) 3
—National Design Program 4
—Fashion Design Assistance Program (FDAP) 5
—Building Equipment Accessories and Materials Program (BEAM) 9
Development of Management Courses 20, 24

## E

Economic Research and Analysis Branch 9, 12, 14, 16
Economics Branch 12
Economics and Research Branch 21
Education
—Adult Vocational Centres 24
—Alberta Advanced Education 20, 21, 24
—Apprenticeship 24
—Banff School of Advanced Management 24
—Development of Management Courses 24
—Small Business Management Training Program 20, 24
—Southern and Northern Alberta Institutes of Technology 24
—Training in Industry 24
—Training-on-the-job 24
—University of Alberta — Department of Extension 24
Energy
—Energy Development Sector 14
—Energy, Mines and Resources, Canada Department of 14
—Energy Resources Conservation Board (E.R.C.B.) 14
Environment, Alberta 14
Environment Canada 14
Export Assistance
—Alberta Export Agency 7
—Canadian Commercial Corporation (C.C.C.) 7
—Canadian International Development Agency (CIDA)
—Defense Industry Productivity Program (DIPP) 5
—Export Development Corporation (E.D.C.) 7
—Fashion Design Assistance Program (FDAP) 5
—Industry, Trade and Commerce, Canada Department of 7
—Program for Export Market Development (PEMD) 7
—Promotional Projects Program 8
Export Market Information
—Economic Research and Analysis Branch 11
—Industry, Trade and Commerce, Canada Department of 10, 12, 18
—International Defense Programs Branch 10, 18
—International Marketing Branch 10, 18
—Market Development Group 10, 18
—Market Development Section 13, 18
—Office of Area Relations 10, 18
—Office of General Relations 11,18

## F

Fashion/Canada 18
Fashion Design Assistance Program (FDAP) 5
Federal Agricultural Research Stations 12
Finance, Canada Department of 4
Financial Assistance
—Alberta Agricultural Development Corporation 3
—Alberta Opportunity Fund 3
—Alberta Export Agency 7
—Automotive Adjustment Assistance Program (AAA) 5
—Canada Development Corporation (C.D.C.) 3
—Canadian Commercial Corporation (C.C.C.) 7
—Canadian Film Development Corporation (CFDC) 5
—Canadian International Development Agency (CIDA) 7
—Defense Industry Productivity Program (DIPP) 5
—Defense Industry Research Program (DIRP) 5
—Development of Ma-agement Courses 20, 24
—Export Development Corporation (E.D.C.) 7
—Fashion Design Assistance Program (FDAP) 5
—General Adjustment Assistance Program (GAAP) 3
—Industrial Design Assistance Program (IDAP) 3
—Industrial Development Bank (I.D.B.) 3
—Industrial Research Assistance Program (IRAP) 3
—Industrial Research and Development Incentive Act (IRDIA) 4
—Machinery Program (MACH) 5
—National Design Program 4
—Northern Mineral Exploration Assistance Program 5
—Pharmaceutical Industry Development Assistance Program (PIDA) 5
—Program for Advancement of Industrial Technology (PAIT) 4
—Program to Enhance Productivity (PEP) 4
—Program for Export Market Development (PEMD) 7
—Promotional Projects Program 8
—Regional Development Incentives Act (RDIA) 4
—Ship Construction Subsidy Regulations (SCSR) 6
—Small Business Loans Program 4
—Treasury Branches 4
Forestry Information
—Alberta Forest Service 14
—Economic Research and Analysis Branch 14
—Forest Land Use Branch 14
—Forest Products Research 14
—National Research Council of Canada 14
—Research Council of Alberta 14
—Statistics Canada 15
—Timber Management Branch 15
—Wood Products Branch 15

## G

General Adjustment Assistance Program (GAAP) 3
Grants
—Canadian Film Development Corporation (CFDC) 5
—Canadian International Development Agency (CIDA) 7
—Defense Industry Productivity Program (DIPP) 5
—Defense Industry Research Program (DIRP) 5
—Development of Management Courses 20, 24
—Industrial Design Assistance Program (IDAP) 3
—Industrial Research Assistance Program (IRAP) 3
—Industrial Research and Development Incentive Act (IRDIA) 4
—National Design Program 4
—Northern Mineral Exploration Assistance Program 5
—Program for Advancement of Industrial Technology (PAIT) 4
—Program to Enhance Productivity (PEP) 4
—Regional Development Incentives Act (RDIA) 4
—Ship Construction Subsidy Regulations (SCSR) 6
—Groundwater Division 16

## H

Health
—Alberta Health Care Insurance Plan 22
—Industrial Health Services 22
—Research and Statistics Directorate 22
Health and Social Development, Alberta 22
Health and Welfare Canada 22

## I

Indian and Northern Affairs, Canada Department of 10
Industrial Design Assistance Program (IDAP) 3
Industrial Development Bank (I.D.B.) 3, 20
Industrial Development Branch 9
Industrial and Engineering Services 9
Industrial Health Services 22
Industrial Research Assistance Program (IRAP) 3
Industrial Research and Development Incentive Act (IRDIA) 4
Industrial Traffic Services Division 10, 17
Industry and Commerce, Alberta 3, 9, 10, 11, 12, 14, 16, 17, 18, 20
Industry, Trade and Commerce, Canada Department of 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 16, 17, 18, 19, 20, 24
International Defense Programs Branch 10, 18
International Marketing Branch 10, 18

## L

Labour, Canada Department of 21
Labour Research
—Alberta Bureau of Statistics 21
—Canada Manpower 21
—Economics and Research Branch 21
—Labour Research and Immigration 21
—Statistics Canada 21
—Women's Bureau 21
Labour Training
—Apprenticeship 21
—Canada Manpower 21
—Training in Industry 21
—Training-on-the-job 21
Lands and Forests, Alberta 15
Livestock Extension Program 12
Loans
—Alberta Agricultural Development Corporation 3
—Alberta Opportunity Company 3, 20
—Automotive Adjustment Assistance Program (AAA) 5
—Canadian Film Development Corporation (CFDC) 5
—Export Development Corporation (E.D.C.) 7
—General Adjustment Assistance Program (GAAP) 3
—Industrial Development Bank (I.D.B.) 3, 20
—Pharmaceutical Industry Development Assistance Program (PIDA) 5
—Small Business Loans Program 4

## M

Machinery Program (MACH) 5
Management Counselling
—Alberta Opportunity Company 20
—Industrial Development Bank (I.D.B.) 20
Manpower and Immigration, Canada Department of 21, 24
Manpower and Labour, Alberta 21
Marketing
—Agricultural Products Marketing Council 18
—Fashion/Canada 18
—International Defense Programs Branch 18
—International Marketing Branch 18
—Market Development Group 10, 18
—Market Development Section 12, 18
—Office of Area Relations 18
—Office of General Relations 18
—Trade Commissioner Service 19
Market Research
—Alberta Bureau of Statistics 12
—Economic Research and Analysis Branch 12
—Industry, Trade and Commerce, Canada Department of 12
—Market Intelligence Section 13
—Statistics Canada 13
Mineral Resources
—Alberta Bureau of Statistics 14
—Energy, Mines and Resources, Canada Department of 14
—Energy Resources Conservation Board (E.R.C.B.) 14
—Mineral Resources Branch 14
—National Research Council of Canada 14
—Northern Economic Development Branch 10
—Northern Mineral Exploration Assistance Program 5
—Research Council of Alberta 14, 15
—Statistics Canada 15

## N

National Design Program 4
National Research Council of Canada 3, 10, 14
Natural Resources
—Alberta Bureau Of Statistics 14
—Alberta Forest Service 14
—Canada Land Inventory 14
—Economic Research and Analysis Branch 14
—Energy Development Sector 14
—Energy Resources Conservation Board (E.R.C.B.) 14
—Forest Land Use Branch 14
—Forest Products Research 14

—Groundwater Division 14
—Mineral Resources Branch 14
—National Research Council of Canada 14
—Research Council of Alberta 15
—Statistics Canada 15, 16
—Surveys and Mapping Branch 15
—Technical Division 15
—Timber Management Branch 15
—Wood Products Branch 15
Northern Alberta Institute of Technology (N.A.I.T.) 24
Northern Economic Development Branch 10
Northern Mineral Exploration Assistance Program 5

## O

Office of Area Relations 10, 18
Office of Economics 11
Office of General Relations 11, 18

## P

Patents
—Canadian Patents and Development Limited 9
Pensions
—Canada Pension 22
—Pension Benefits Act 22
Pharmaceutical Industry Development Assistance Program (PIDA) 5
Poultry Extension Program 13
Product Development Section 13
Production and Marketing Section 13
Program for Advancement of Industrial Technology (PAIT) 4
Program to Enhance Productivity (PEP) 4
Program for Export Market Development (PEMD) 7
Promotional Projects Program 8

## R

Regional Development Incentives Act (RDIA) 4
Regional Economic Expansion, Canada Department of 4
Regional Services Branch 11
Research Council of Alberta 14, 15
Research Council of Canada, National 3, 10, 14
Research and Development Assistance
—Defense Industry Productivity Program (DIPP) 5
—Defense Industry Research Program (DIRP) 5
—Industrial Research Assistance Program (IRAP) 3
—Industrial Research and Development Incentive Act (IRDIA) 4

## S

Ship Construction Subsidy Regulations (SCSR) 6
Small Business Loans Program 4
Small Business Management Training Program 20, 24
Social Services
—Alberta Health Care Insurance Plan 22
—Alcoholism — Education and Community Service and Drug Abuse 22
—Canada Pension 22
—Unemployment Insurance Commission 22
—Workmen's Compensation Benefits 23
Southern Alberta Institute of Technology (S.A.I.T.) 24
Statistics
—Alberta Bureau of Statistics 9, 12, 14, 21
—Bank of Canada 9
—Canada Manpower 21, 24
—Central Mortgage and Housing Corporation (C.M.H.C.) 9
—Dairy Statistics Branch 12
—Economic Research and Analysis Branch 9
—Economics Branch 12
—Economics and Research Branch 21
—Energy Development Sector 14
—Energy Resources Conservation Board (E.R.C.B.) 14
—Industry, Trade and Commerce, Canada Department of 17
—Labour Research and Immigration 21
—Market Intelligence Section 12
—Mineral Resources Branch 14
—Research and Statistics Directorate 22
—Statistics Canada 11, 13, 15, 16, 21
—Timber Management Branch 15
—Travel Industry Branch 16
—Supply and Services Canada 7
Surveys and Mapping Branch 15

## T

Technical Advise to Processors, Packers and Producers 13
Technical Division 15
Technical Information Service 11
Textiles
—Economic Research and Analysis Branch 9
—Fashion/Canada 18
—Fashion Design Assistance Program (FDAP) 5
—General Adjustment Assistance Program (GAAP) 3
—Industry, Trade and Commerce, Canada Department of 3, 5, 18
—Statistics Canada 11
Timber Management Branch 15
Tourism
—Canadian Government Travel Bureau 16
—Economic Research and Analysis Branch 16
—Statistics Canada 16
—Travel Alberta 16
—Travel Industry Branch 16
Trade Commissioner Service 19
Training in Industry 21, 24
Training-on-the-Job 21, 24
Transportation
—Aerospace, Marine and Rail Branch 17
—Canadian Transport Commission 17
—Industrial Traffic Services Division 17
—Statistics Canada 11
—Transporation Research and Development Division 17
Travel Alberta 16
Travel Industry Branch 16
Treasury Branches 4

## U

Unemployment Insurance Benefits 22
University of Alberta — Department of Extension 24

## W

Women's Bureau 21
Wood Products Branch 15
Workmen's Compensation Benefits 23